

Terms & Conditions, Privacy Policy, Refund Policy

Terms & Conditions

Definitions:

Voucher: Digital proof that entitles the holder to certain goods, services, or experiences offered by the Merchant.

Merchant: The business or entity identified on the Voucher that is responsible for providing the goods, services, or experiences.

Released Parties: Bandwango and Tennessee Department of Transportation , including their subsidiaries, affiliates, partners, officers, directors, employees, and agents.

Vouchers:

Vouchers can be redeemed for specific goods, services, or experiences provided by the Merchant listed on the Voucher. The Merchant is the issuer of the Voucher and is solely responsible for all aspects related to its redemption and use. The Merchant is fully accountable for the quality and care of all goods and services it offers and for any injuries, illnesses, damages, claims, liabilities, or costs ("Liabilities") you may incur directly or indirectly, whether related to the Voucher's use or not. By accepting these terms, you waive and release Bandwango and Tennessee Department of Transportation , including their subsidiaries, affiliates, partners, officers, directors, employees, and agents (collectively, the "Released Parties"), from any Liabilities arising from, related to, or sustained in connection with any act or omission by the Merchant, its employees, agents, contractors, or invitees in connection with your use of a Voucher or the goods, services, or experiences provided. Services performed by the Released Parties are provided "AS IS" without any warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose.

By participating in the Trash Masters Rewards program, members acknowledge that their name and point totals may be displayed on the program leaderboard, hosted on the Nobody Trashes Tennessee website, and may also be recognized on NTT social media channels. However,

members have the option to opt out of having their name displayed. To do so, they must select the appropriate preference when signing up for Trash Masters Rewards. If no preference is selected, the default setting will display the member's first name and last initial on the leaderboard.

Privacy Policy

Customer information is collected solely for processing your order. This information is kept confidential and is only disclosed as required by applicable law. During checkout, you may choose to opt-in to receive marketing communications. If you opt-in, you will receive communications as specified.

Refund Policy

If you are not satisfied with a Voucher, we encourage you to contact Bandwango Passholder Support to resolve the issue. Our team will inquire and address your concerns.

Customer Service Hours: Monday - Sunday, 8 am PT - 5 pm MST.

Refunds: Refunds or exchanges for unredeemed vouchers are considered on a case-by-case basis. We strive to accommodate your needs and provide a satisfactory resolution. Refund requests for events, attractions, and specific admissions may not be honored, but we will do our best to assist you.

Extensions:

If you need an extension for Voucher Activation, please contact passholder support to discuss your request. Extensions will only be considered for unused passes or items still within the activation period. Extensions will not be granted beyond 365 days from the purchase date. Extension requests for events and specific time-sensitive admissions will not be honored.

Third-Party Refunds and Exchanges: Terms and conditions for Online Travel Agencies may vary. Please refer to the specific third-party terms and conditions for details.

Governing Law:

These terms and conditions are governed by and construed in accordance with the laws of [Your State/Country]. Any disputes arising from these terms shall be subject to the exclusive jurisdiction of the courts in [Your State/Country].

Amendments:

We reserve the right to amend these terms and conditions at any time. Any changes will be posted on our website, and it is your responsibility to review these terms regularly. Your continued use of our services constitutes acceptance of any amendments.

Severability:

If any provision of these terms and conditions is found to be unenforceable or invalid, the remaining provisions shall remain in full force and effect.